



## Chelsea Supporters Trust – Newsletter - December 2013

Welcome to the final CST newsletter of 2013. Can we take this opportunity to wish all our members the complements of the festive season and a very happy and successful 2014.

### **Christmas Party**

A reminder that the CST Christmas Party is this Friday (13th) at the Black Bull (just down the road from Stamford Bridge). There are a few tickets left, only £5 for members. More details [here](#) Or email [events@chelseasupporterstrust.com](mailto:events@chelseasupporterstrust.com) to reserve a ticket.

### **CST Special General Meeting**

Thank you to all who attended the latest SGM on 1<sup>st</sup> December, held at the CIU, Britannia Road, after the Southampton home game.

The minutes of the meeting can be found [here](#).

For those who wish to listen to the meeting - a podcast with a recording of the SGM can be found [here](#).



At the SGM a number of presentations were made on key CST issues relating to the motions passed at August's AGM:

#### ***Loyalty Points Survey***

Over 470 of you responded to our recent Loyalty Points survey – many thanks for this. The full analysis will be available in late January when the results will be considered in conjunction with the ongoing Premier League ticketing benchmarking exercise. The initial report on the results from the Loyalty point survey can be found [here](#).

#### ***Report on Viagogo and Secondary Ticket Agencies***

It is clear from our members survey that there is much dissatisfaction about secondary ticketing. The issue was discussed at the SGM – The report on Viagogo and secondary ticket agencies is [here](#).



If you have comments or questions on any of the above information, or any other CST activity, please let us know: [enquiries@chelseasupporterstrust.com](mailto:enquiries@chelseasupporterstrust.com)

## **There's More...**

Here are links to a number of recent stories and reports which you might find of interest:

### ***Chelsea Specific***

District Line closures affecting home games versus Swansea City and Liverpool:

<http://www.chelseafc.com/news-article/article/3540728/title/important-christmas-travel-news>

The CST discussed on the Chelsea Football Fancast (VIDEO):

<https://www.youtube.com/watch?v=hhXIRXy5DzE>

## **Wider Issues**

19 of 20 Premier League clubs reported to be behind or considering Safe Standing:

<http://www.mailonsunday.co.uk/sport/football/article-2512484/Special-report-Pressure-growing-allow-fans-stand-20-years-seater-stadiums-introduced.html>

Atmosphere in Premier League grounds becoming a concern, featuring quotes from the CST:

<http://www.theguardian.com/football/2013/nov/16/premier-league-fans-atmosphere-concern>

'The future of football depends on the fans':

<http://www.newstatesman.com/2013/12/football>

Advance train ticket alerts from thetrainline.com. Please be aware fixtures are subject to change due to television demands, before booking:

<http://www.thetrainline.com/ticketalert/football/premier-league>

The law as it stands on smoke bombs and flares, from the Football Supporters Federation:

<http://www.fsf.org.uk/assets/Smoke-Bombs-Flares-and-Fireworks-Factsheet-for-FSF.pdf>

Travel to the Bridge by train? Weekend travel news from TfL:

<http://www.tfl.gov.uk/tfl/livetravelnews/realtime/track.aspx?offset=weekend>

TfL customer email updates registration:

<https://www.tfl.gov.uk/tfl/email/>

We'll be back next year with the latest news from the Chelsea Supporters Trust – making your voice heard.



## ***'Making Your Voice Heard'***

Chelsea Supporters Trust

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